

# Meaghan High

(519)636-7231

[www.Zerenitys.com](http://www.Zerenitys.com)

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I am a determined person with an enthusiastic attitude towards problem solving, and logical challenges. I am able to demonstrate eagerness and adaptability within the workplace.

## Skills

- Proficient in C++, C#, .NET, SQL, HTML5, CSS3, JavaScript.
- Strong familiarity with a wide portfolio of software languages and applications, including Swift, Java, Unity and Visual Studio.
- Firm analytical and interpersonal skills.
- Sound understanding of object oriented programming and design.
- Experience in developing Android, IOS, web-based and stand-alone games/software.
- Ability to create/edit/follow GDD/TDD and other related documents throughout the development process.
- Exceptional skills in Agile and Test Driven Development.
- Time management, organization, patience, multi-tasking and logical problem solving are all important skills I obtained by balancing school, work and kids.

## Education

<b>Video Game Design and Development</b> triOS College, Mississauga Campus	2014 – Present
<b>Network Engineer</b> triOS College, Mississauga Campus	2007 – 2008
<b>Forensic Science Diploma</b> Ashworth University	2007 GPA 4.0/4.0

## Experience

<b>Software Developer Intern</b> University of Western Ontario, London, ON	2016 - Present
<ul style="list-style-type: none"><li>• Developing software for the faculty to be able to access information on the SQL server within the intranet using ASP.NET, SQL, C# and HTML/CSS.</li><li>• Maintained projects schedule and tasks.</li><li>• Identified problems and formulated alternative solutions.</li><li>• Collaborated with project managers and other team members.</li></ul>	
<b>IT Technician</b> HighTech Computers, Brantford, ON	2010 - 2013
<ul style="list-style-type: none"><li>• Repairing home networks and computers.</li><li>• Assisted customers with computer and malware clean ups, troubleshooting network issues, updates, upgrades, repairs, software and hardware installs.</li><li>• Sales of computers, software, and company related products and services.</li><li>• Built custom computers when requested.</li></ul>	

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## Experience Cont.

### **IT Technician**

2008 - 2009

Tiger Direct, Mississauga, ON

- Diagnosed and repaired customer's computers, laptops and other electronic devices.
- Assisted customers with purchases of computers, laptops, computer parts, software, peripherals, and other electronic devices.
- Upselling and sale of products and services, such as warranties and installations.
- Advised sales associates of technical specifications of hardware and software.

### **Technical Support**

2008

triOS College, Mississauga, ON

- Provided technical support for the campus.
- Troubleshooting printer issues, network connectivity, re imaging drives for students, and repairing computers.
- Making new images for business, legal, and IT courses, setup of a new classroom, rewiring classrooms, MCAT setup and administration.
- Prometric Certified Administrator.

### **Inbound Customer Service/Technical Support**

2005 – 2006

TeleTech, London, ON

- Provided inbound technical and customer service.
- Helped customers with troubleshooting network, hardware, and account issues.
- Assisted customer with billing issues and upselling products and service to customers.

## Certifications

### **CompTIA Certificates:**

- **A+, Network+, and Linux+**

### **Microsoft Certificates:**

- **MCSE: Server 2003, MCTS: Windows Vista Configuration, MCTS: SQL Server 2005, MCP, MCITP: Enterprise Support Technician**

## Volunteer

### **Volunteer IT Support**

2008

triOS College, Mississauga, ON

- Volunteered an additional 2hrs each day and some weekends to gain additional experience within the IT field.

## Interests

### **Favorite Video Games:**

Assassins Creed Series, Super Mario Bros., Paper Mario, Zelda, Halo, Fable, Diablo, Kingdom Hearts Series, Watch Dogs, Witcher 3, Just Dance, Final Fantasy, Candy Crush and The Secret Society.